

# Performance Management Solution



Business Challenges	KeyTone Benefits
<ul style="list-style-type: none"> <li>• Inefficient utilization of warehouse resources</li> <li>• High labor costs resulting in higher cost of processing an order</li> <li>• Loss of productivity</li> </ul>	<ul style="list-style-type: none"> <li>• Provides real time visibility of each DC resource (line, dock, station, etc.) improving overall warehouse efficiency</li> <li>• Increases throughput at all levels of order processing by automating order fulfillment processes</li> <li>• Provides productivity data at a granular level in real time allowing management to take quicker decisions to improve productivity and processes</li> </ul>

Overview

Labor represents a majority costs for most warehouse operations. Process and system inefficiencies, lack of skilled labor and human errors are all contributors to high labor costs and can be controlled by RFID.

The SmartDC Performance Management Solution provides a powerful remedy in each of these areas:

- **Labor Costs:** Reduces the amount of labor and time necessary to complete a given task
- **Accuracy:** Eliminates the need to check, audit, or verify that the correct product and quantity is where it should be.
- **Throughput:** Improves overall throughput and on-time delivery by making products available for customer orders more quickly

Solution Benefits

KeyTone delivers pre-built reports, KPI metrics and dashboards to help you understand overall performance of your warehouse operations. They are:

**Performance Tracking**

- Record all activities of resources by various job functions
- Monitor productivity and utilization of production stations and pick-pack lines
- Measure actual productivity across various inbound and outbound DC processes
- Reduce worker travel times by optimally locating inventory
- Prioritize workload based on current workforce performance based on inbound receipts, production or outbound waves for a given period
- Improve efficiency and reduce labor costs by improving labor visibility across DC operations

# KeyTone Performance Management Solution



## Performance Management Reports

KeyTone provides operational business intelligence through web based dashboard and more than 40 pre-defined reports.

- **Line utilization** – This report provides the production throughput per line by each order including idle times
- **Dock utilization** – Dock utilization reports provides the dock allocation, usage and turnaround time for each and every dock for a given period by orders received or shipped.
- **Order Receipt Status Report** – provides users with progress of each and every order received with respect to ASN or a receiving PO
- **Order In progress report** provides the order processing status for a given order
- **Loading productivity report** outlines the productivity of operator for any given day by calculating the total orders that where loaded and the average number of loads per hour.



**For Additional Information**  
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